

TUDOR HOLIDAY LODGES MORVAL LOOE CORNWALL PL13 1PR

ACCESSIBILITY STATEMENT 2018

Seven 2008 built individual self catering holiday lodges All six lodges are of a similar design but internal decoration and colour schemes are all different

Silver Award winner in South West Tourisms Excellence Awards 2008/09. South West Tourism is the official regional tourist board, covering Bath, Bristol, Bournemouth/Poole, Cornwall and the Isles of Scilly, Devon, Dorset, Somerset, Gloucestershire (including Cotswolds & Forest of Dean destinations) & Wiltshire

All lodges are graded **National Accessibility Scheme Mobility 3 assisted & Mobility 3 independent** by Visit Britain Awarded four stars by Visit Britain

The lodges have been architect designed from new for accessibility

Reception

2016 season. There will be a reception lodge. Qualified outside professional care will be available, being able to assist with arising in the morning, retiring at night, toileting / showering etc. These are locally based outside professional carers that are fully insured and must be arranged in advance of your holiday. Please contact us for rates/ availability and contact numbers.

On arrival and prior to arrival

The lodges are all operated by a £1.00 coin meter.

There is always tea, coffee, wrapped biscuits, fresh milk in your fridge on arrival.

There are telephone numbers to contact us at any time day or night at the reception lodge along with emergency numbers of all the services. Out of hours doctor contacts etc. Guests can telephone us on **01503 241 290 or email mollytudor@aol.com**

All lodges have electric hoists, slings, height adjustable electric profiling beds. All beds have integral cot sides. Wheel in shower chairs or wheel in commode chairs or static shower seats. (Please specify.) Electric upright riser chair. (Please bring your own sling if possible)

We have other accessibility equipment available free of charge subject to availability wheel chairs, rotostand, bed levers, over bed lifting poles, toilet seat risers.(Extra 4 inches.) One of the two toilets in the lodge is raised by two inches, Zimmer frames, with or without wheels, Cot side bed bumpers. electric mobility scooter that

dismantles and fits in car boot. (Weight restriction applies.)
We have stand aid with slings (battery operated) also available.

Please enquire and reserve extra equipment when booking. Please make sure you have written confirmation of your extra requirements being available

We will do our utmost to source your equipment requirements, please enquire.

Accessible taxis are available for you to be picked up from the local railway stations at Looe 3 miles or Liskeard 5 miles The accessible taxi serves local airports Newquay, Plymouth or and Exeter and all U.K. destinations or can be booked in advance.

Contact ANTONY'S TAXIS. 077 88 90 0 222. Anthony will take up to 3 persons plus a wheelchair to any destination in Devon & Cornwall and take you on full day trips , sight seeing etc; He will also pick you up and return you to & from any location in the country. CARADON CABS 01579 340007 will take two wheelchairs and 3/4 persons. Self drive Accessible car hire can be arranged at Liskeard, please enquire

Our lodge introduction and contact numbers is supplied in large print on request

Car Parking on Arrival

All car parking and driveways are new tar macadam. Parking spaces gives access to front, rear and side doors of your vehicle

Lodge 1 There are four accessible tarmac car parking places 3.6 metres wide each parking space is beside the lodge This is suitable for 2 minibuses

Lodge 2 There are two accessible tarmac parking spaces 3.6 metres wide each parking space is beside the lodge This is suitable for a minibus

Lodge 3 This has one accessible tarmac parking space 3.6 meters wide the parking space is next to the lodge This is suitable for a minibus

Lodge 4 One accessible tarmac parking space 3.6 metres wide next to the lodge

Lodge 5 One accessible tarmac parking space 3.6 metres wide next to the lodge

Lodge 6 This has two accessible tarmac parking spaces 3.6 metres wide This is next to the lodge This is suitable for a minibus

Opposite lodges there are at least four **extra** accessible tarmac parking spaces 3.6 metres (Eleven feet six inches) wide suitable for four minibuses or extra cars.

Transfer from Car to entrance of lodge

Your car can be parked immediately next to the ramp on all lodges

On leaving your car you leave the tarmac onto very low ramps 1:15 Or 1:20 these ramps are 1.350 m.m wide with handrails either side.

At the top of the ramp there is a large level decking area (with garden table, sun umbrella and chairs)

Level access to two sets of full length glazed French doors approximately 1006 m.m wide One set of French doors access the kitchen / diner area One set of French doors access the lounge area

The rear of the lodge has exactly the same ramp and decking and two sets of fully glazed French level entry doors 1000m.m wide These doors access two rear double / twin bedrooms

Outside of Lodges

Pets are most welcome in one specific lodge **Please specify that you would like to bring your pet when enquiring and booking** You will receive a written confirmation. **There is an extra charge of £25.00. per pet.**

The lodges are set in two acres of Cornish countryside The area is designated an area of Outstanding Landscape Value (O.L.V.)

We are less than 3 miles from the historic Fishing Port / sandy beaches of Looe. Polperro is 8 miles. Seaton's wide sandy beach, large beach café and country park is 10 minutes. Distant sea views can be seen from the rear gardens of the lodges.

Beach wheelchairs (Sand chairs) can be hired at Looe Beach and other beaches, please phone or email for leaflet and details.

Take away meals can be delivered to your lodge from various Chinese restaurants, there are also good quality Restaurants and take away fish and chips locally.

There is Grace Community Church adjacent. Details of services can be found in lodges. Please enquire for details on other churches in Looe and Liskeard.

We are situated in an elevated location so on sunny days the sunshine is with us for most of the day.

There are balconies to the front and rear of the lodges with garden furniture on the front balcony with table and chairs for six persons including sun umbrella.

There are rotary washing lines outside every lodge Automatic courtesy light.

Kitchen area

**Lounge, Kitchen and dining room are all open plan with vaulted ceilings
Everywhere is level entry flooring.** Kitchen is entered by double French doors
1000m.m wide

The flooring is Oak or Beech style laminate

The kitchen units are lowered in height to 850m.m

The cooker is full size but lowered to 850m.m with an open space alongside for wheelchair access to facilitate operation of cooker. Size of space beside the cooker 700m.m wide by 810 in height. There is an extractor fan above the vents to outside This is operated from a switch above the kitchen worktop

There is a large picture window with stainless steel sink set into worktops The sink unit is underneath accessible to allow wheelchairs underneath to facilitate washing up Sink height is 850m.m. Width under sink is 945 m.m There are lever mixer taps

Lodges 4 & 6 have dishwashing machines

There is a large combination microwave oven situated on the worktop

Automatic washing machine / tumble dryer (Rotary clothes line outside lodge)

Low level fridge /freezer, Max. fridge height 800mm Freezer height 1200mm

Kettle, Toaster, bread bin, cutlery in drawer, Plates cups and saucers in top cupboards, top cupboards above worktops are lowered.

Kitchen, cont.

Tall boy cupboard houses vacuum cleaner and clothes iron, Ironing board

Thermostatic electric wall heaters placed at height for easy adjustment of temperature settings and clear of wheel chairs Approximately 1100m.m

Tea towels supplied in drawer unit also instruction manuals for appliances

Lounge and Dining area

There is a large Beech or Cherry style dining table Height to table top 755m.m Six upholstered high back chairs Seat height 450m.m

The lounge is accessed from the balcony by a double French door and has short pile carpet with a three seat and a two seat fabric or leather settee.

All lodges have an electric riser chair that will place you in a partial standing position and semi reclines with footrest.

Most of the furniture in the lodge can be moved to suit your own requirements.

28 inch Television with freeview (Approx. 30 channels) and D.V.D. player.

Corner book stand with table lamp, books and games Three small tables

Thermostatic electric wall heaters placed at height for easy adjustment of temperature settings and clear of wheel chairs

Hallway leading to three double bedrooms, shower room/w.c and separate w.c.

The hallway is 1200m.m wide with a 1200m.m turning circle outside the bedrooms /shower room The hallway has short pile carpet

The doors to the three bedrooms & shower room / w.c .are "pocket doors" (They slide into the fabric of the building making wheelchair access much easier They are all minimum of 820m.m wide

Bedroom one

Double bed with two bedside tables and two bedside lamps Pull cord light switch over bed "Ortho" mattress. **Cot sides and extra height blocks are available.**

Electric mobile hoist / sling. (Oxford.) Legs on hoist can open out to facilitate lifting from armchairs / toilet etc;

Adjustable height and moveable twin rail adjustable clothes hanger Under bed pull out open clothes storage lockers.

Double French doors fully glazed. Door width 1000m.m wide and level entry onto rear balcony leading to low ramp to tarmac car parking

Single bed can be installed to give twin beds. (One double, one single.) Please make this request on booking form as **we require one week prior notice**

Thermostatic electric wall heater placed at height for easy adjustment and clear of wheel chairs,. Multiple 1200m.m turning circles

All bed linen supplied and beds made up. Short pile carpet

Bedroom two.

Electric profiling height adjustable bed. Hi/lo. Single approx, 3 feet wide (with integral cot sides that are not visible unless required). Memory foam or similar pressure relieving mattress.(*Not air mattress*) **Four feet wide bed /extra long / short electric profiling beds, are available, please specify**

Bedroom two. Cont.

Three feet wide bed with "Ortho" mattress Clear under space for mobile hoist Bed side locker and table lamp between beds Pull cord light switch between beds

Some lodges have two hi/lo electric profiling beds, or one hi/lo electric profiling bed and one non hi/lo static electric profiling bed, please specify.

Electric Oxford Hoists go under profiling beds, when bed height is arranged at the same height as the wheelchair transfer with hoist to wheelchair is made easier.

Adjustable height and moveable twin rail adjustable clothes hanger Under bed pull out open clothes storage lockers

Thermostatic electric wall heater at height for adjustment & clear of wheel chairs

Double French doors fully glazed Door width 1000m.m and level entry onto rear balcony leading to low ramp to tarmac car parking

Multiple 1200m.m turning circles

All bed linen supplied and beds made up Short pile carpet

Switch on wall by French doors for rear balcony light

Bedroom three

Double bed with two bedside tables and two bedside lamps Pull cord light switch over bed "Ortho" mattress Clear under space for mobile hoist

Adjustable height and moveable twin rail adjustable clothes hanger Under bed pull out open clothes storage lockers

1200m.m turning circle

Thermostatic electric wall heater placed at height for easy adjustment and clear of wheel chairs

All bed linen supplied and beds made up. Short pile carpet

Separate toilet and wash basin room

Low level toilet with wash basin, mirror and wall mounted fan heater Automatic extractor fan. Slip resistant flooring Toilet mats supplied

Shower Room, toilet and wash basin (All fully Accessible)

Large level entry "Neaco flow deck shower "designed for wheel chairs 1050m.m by 1050m.m level entry shower with high slip resistance tray with white half height folding doors and shower curtains

Full height colour contrast tiles MIRA" advance ATL Flex Thermostatic care shower Slip resistant flooring to shower room

1200m.m turning circle Wheel in shower wet chair, wheel in commode wet chair or static shower seat available on request **when booking**

Toilet is raised height to 450m.m to 500m.m with drop down bar and static grab handle heights 720m.m .Extra height toilet seat raisers are available, please book.

Lodges 1,2,and 3 are **left hand transfer** with drop down bars on the left of the toilet and the static grab bar on right (Viewed standing in front of the toilet)

Lodges 4,5,6 and 7 are **right hand transfer** with the drop down bar to the right of the toilet and the static grab bar to the left (Viewed standing in front of the toilet)

Wash basin is low height 750m.m with clear under space for wheelchairs mirror is above wash basin Lever turn taps Shaver light and point above mirror 600m.m horizontal length Grab bar to side of wash basin

Wall mounted electric fan heater pull cord operated Automatic extractor fan

Shower and toilet mats supplied Bath towels x 2 can be supplied but there is a extra charge to cover laundry costs **Please specify on booking form**

Moveable storage locker with drawers and separate bowl for bed bathing

Emergency call bell (Movable) attracts attention throughout lodge by ringing, **Available on request** A call system that vibrates/flushes/rings, **Please specify**

Additional information

Smoke detector in kitchen Heat detector in hallway Fire blanket, fire extinguisher in kitchen

Emergency lighting throughout.

Low light switches no higher than 1200m.m High plug sockets between 900m.m and 1200m.m above floor Door handles between 900m.m and 1200m.m

The lodges are all electric, operated by a £1. coin meter The meter is set at approximately 12 pence per unit and can be visibly verified.. (Subject to change.) The meter is situated in the kitchen cupboard beneath the work top next to the three drawer kitchen unit. Mains trip switch/mini circuit breakers located here.

The insulation for heat retention complies to latest building regulations. There is continuous hot water to the sink and two wash basins from a hot water cylinder.

All the lighting is low energy apart from two halogen spotlights found above work tops in kitchen. Also a few bedside lights may be small conventional bulbs

Kitchen tea towels are supplied

Dustbins outside rear of each lodge These are emptied several times a week.

Contact numbers

Postal address of lodges

TUDOR LODGES MORVAL LOOE CORNWALL PL13 1PR

Mike & Molly Tudor Land line any time 01503 241 290

Mobile Molly 07472 712 805

Caradon Cabs 01579 340007. Sarah's taxis 01503 265 688

Important Accessibility Information

A list of Emergency numbers are available in the Lodge on arrival

A "RADAR" key is supplied in every Lodge allowing use of locked Public Conveniences for the Disabled A list of all the Disabled toilets in Cornwall is available in the Lodges

A folder of accessible walks, sand chairs for beaches, Accessible beaches Accessible Restaurants, Accessible Gardens and Accessible National Trust properties **Many of these attractions carers are admitted for free**

The Eden Project is a must. **Carers get in for free** There is a folder in the lodge with accessible Eden Project tips Accessible Parking information **Free** wheel chairs, manual or electric, please book in advance Eden volunteers will escort people with mobility or sensory impairments around The Eden Project for **free** Accessible parking in Apple 2 & Apple3 and Banana car parks If further assistance is required please call car park stewards 07929 202408

Eden Project. Please book assistance (Eden volunteers) and electric wheelchairs prior to visit Tel: 01726 818895 emailgdyson@edenproject.com